

Retractable and Motorized Screens

CARE & MAINTENANCE



We stand behind our retractable and motorized screens – Along with our 2-year installation warranty we offer full maintenance and repair service. However, we encourage our customers to follow these guidelines in order to preserve the longevity of your screening product and maintain the legitimacy of your limited lifetime warranty.

Operating tips:

Proper use of your screen will ensure longevity of the screen. Screens should be retracted into their protective housing when not in use to preserve and extend the life of the mesh.

Retractable screens are intended to provide reasonable insect control and solar shading – not the retention and/or security of objects, animals or persons.

Screens may retract suddenly – for manual retractable screens keep hold of the slidebar or handle during operation. Do not push or kick the mesh to release the magnet or latch.

Wind load will affect the screen's operation. We suggest you keep the screens retracted into their protective housing in windy conditions.

Care and Maintenance tips:

Proper maintenance of your screen will ensure longevity of the screen. Ensure tracks are kept free of dirt and debris. Simply vacuum along the track to remove any dirt and debris that may be caught in the track.

Lubricate the tracks with bhs retractables' greaseless silicone spray.

Clean mesh fabric, housing, tracks, slidebar and handle with water, mild detergent and a soft brush or cloth – not with harsh chemicals or a pressure washer. Allow mesh to dry before rolling it back up into the housing

Motorized Screens Specific Instructions:

Motorized screens should be watched during operation. Make sure there are no objects that will prevent the weight-bar from lowering. If the weight-bar is not level, use the remote control to lower the mesh until the slidebar is level.

Interruption of power can affect motorized unit operation. Ensure that power is still getting to the unit by checking circuit breakers and ground faults for resetting.

Remote controls have a limited battery life. Replace the battery if the light does not come on when the buttons are pressed.

Wind load may affect the screen's operation. Motorized screens should not be operated in winds in excess of 25 mph.

Inclement weather may affect the screen's operation. Keep screen locked in one position during winter months that are below 40 degrees fahrenheit.